Electronic Patent	Appl	lication Fee	Transm	ittal			
Application Number:	1064	10645438					
Filing Date:	21-A	21-Aug-2003					
Title of Invention:	Management of queues in contact centres						
First Named Inventor/Applicant Name:	Tony	Tony McCormack					
Filer:	Mari	Mark A Hagedorn/Maggie Ballesteros					
Attorney Docket Number:	920673-94702						
Filed as Large Entity							
Utility under 35 USC 111(a) Filing Fees							
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Basic Filing:							
Pages:							
Claims:							
Miscellaneous-Filing:							
Petition:							
Patent-Appeals-and-Interference:							
Don't Allows and Don't lowers							
rost-Allowance-and-Post-Issuance:							
Post-Allowance-and-Post-Issuance: Extension-of-Time:							

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
Request for continued examination	1801	1	810	810
	Tot	1920		